

Landlord-Law

Terms and conditions for use of the forum area

NB These terms and conditions do not affect your statutory rights.

Your membership of the Landlord-Law forum is subject to your agreement to these terms and conditions. Please read them carefully.

General use

1. The Landlord-Law Forum ("the Forum") can be used by you, so long as you are a current monthly or annual member of the Landlord-Law website service.
2. You must keep your password confidential and not allow non members to use your login details to read and make postings on the Forum.
3. If you become aware that a non member is using your login details to access the Forum, you should immediately arrange to change these, and ensure that they are kept confidential in future. Anyone who knowingly allows non members to use his or her membership details to access, read and make postings on the Forum will be liable to have their forum access terminated.
4. Please respect all other users of the Forum and do not use any offensive and inflammatory language. If you read any postings which you consider offensive or otherwise objectionable please click the 'report' link you will find at the bottom right of all posts, and we will check it. Members who persistently make postings which others find offensive risk having their forum membership terminated.
5. The site administrators can move any posts, for example if they consider they would be more suitable for another thread, and can edit or delete any posts which they consider are offensive, inaccurate, or inappropriate. The administrators decision is final.
6. The information and views expressed on the site are the personal views of the person making the posting. No liability will lie to Tessa Shepperson, or any of the experts, or any individual members who have made postings on the forum, for any errors or misstatements in forum postings.
7. Your membership of the forum will terminate in the following situations:
 - 7.1.1. If your Landlord-Law monthly/annual subscription is terminated
 - 7.1.2. If you knowingly allow others to use your login details to access the forum
 - 7.1.3. If we receive complaints from other members about offensive postings made by you

However you will receive warnings via email before your access is terminated.

Experts section

8. Tessa Shepperson and any other experts listed in the experts forum area ("the Experts") will answer general questions put to them in the experts area.
9. Questions will generally receive a response within 48 hours, not including weekends and bank holidays. Occasionally it may take a little longer for an expert to respond, for example if he or she is on holiday.

10. Please note that only general questions will be answered. The forum is not appropriate for detailed questions on complex legal or personal matters, or for advice on letters or other documentation.
11. Only questions asked in the experts area, which are published online for the benefit of all members, will be answered. Experts will not answer legal or other questions asked in private messages. Please do not embarrass experts by asking them to advise in a private message.

If you have any comments on or queries about these terms and conditions please email Tessa Shepperson at tessa@landlordlaw.co.uk or raise them in the general forum area.

30 October 2007